



Date: Friday, 21 November 2014

Time: 8.30 am

Venue: Shrewsbury Room, Shirehall, Abbey Foregate, Shrewsbury, Shropshire,  
SY2 6ND

Contact: Karen Nixon, Committee Officer  
Tel: 01743 252724  
Email: [karen.nixon@shropshire.gov.uk](mailto:karen.nixon@shropshire.gov.uk)

## HEALTH AND WELLBEING BOARD

### TO FOLLOW REPORT (S)

#### **10 Crisis Care Concordat Update (for Information)** (Pages 1 - 2) A report will follow.

Contact Dr Julie Davies, Shropshire CCG, Tel 01743 277500.

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## Agenda item 10



**Health and Wellbeing Board  
Friday 21st November, 2014**

### **MENTAL HEALTH CRISIS CARE CONCORDAT (MHCCC) UPDATE BRIEFING**

**Responsible Officer** Paul Cooper, Shropshire CCG MH & LD Commissioner  
Paul.Cooper@shropshireccg.nhs.uk Tel: 01743 277 500 x2112

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#### **1. Summary**

A briefing paper and presentation regarding the MHCCC was brought to the previous HWB on the 10<sup>th</sup> October, 2014. This report is intended to provide a brief summary of the work undertaken since then and to notify the Board about the action plan that is now being developed.

#### **2. Update**

2.1 In November 2014 NHSE announced that a joint bid from Shropshire and Telford CCGs has been successful. The funding is to be spent in 2014-15 on a pilot service to aid proof of concept and further planning. This will see the creation of a 365 day a year mental health crisis helpline. It is envisaged that the service will operate 14 hours a day so as to augment existing services and improve the coverage of provision throughout the day. The purpose of which is to offer advice, support and information directly to service users and carers; to provide support and better coordinate interventions between Emergency Duty Teams, Crisis Resolution and Home Treatment Teams, Shropdoc, GPs, RAID, Police, Ambulance, Third sector and other partners. This will apply the lessons learnt from national pilot street triage schemes which have emphasised that better coordination of services, use of crisis plans and 24 hour access to mental health records as well as direct advice and information to service users can reduce the need to apply section 136 powers and prevent crisis situations escalating into emergencies.

2.2 The Mental Health Provider Trust has now completed its work on an options appraisal regarding increasing capacity at the health place of safety, which has been identified as a critical need. This will now be reviewed by the 2 CCGs and partners at the MHCCC strategic group.

- 2.3 West Mercia Police have led on notifying the appropriate executive officers signatories of the local declaration and have secured their agreement.
- 2.4 Work has been advancing in terms of the development of the detailed Mental Health Crisis Care Concordat and contributions have been received from West Mercia Police, SATH, Shropshire Council, Telford Council, Shropshire and Telford CCGs, CAMHs, Office of the Police and Crime Commissioner and South Staffordshire and Shropshire Foundation Trust (SSSFT)
- 2.5 A meeting has taken place between the 2 CCGs, SSSFT, West Mercia Police, Police and Crime Commissioner to review and distil these contributions into a draft local concordat agreement. This will be available for formal review by partner agencies no later than the 24<sup>th</sup> November.
- 2.6 Members of the local MHCCC strategic group will attend a regional event on 14<sup>th</sup> November led by NHSE, the Strategic Clinical Network and MIND UK. This is to aid development of the concordat and to share learning and this will be incorporated into the work
- 2.7 Two events are planned to inform service users/carers and the third sector about the developments and to seek their views and advice.
- 2.8 A preliminary action plan has been developed based on the submissions received so far regarding the developments required as part of the local concordat. Some key areas are to include protocols to improve the management of section 136 patients who require treatment at A&E, as well as how to improve the experience of young people requiring assessment.
- 2.9 A central theme of the action plan is the need to devise a programme of joint training for partner agencies regarding mental health crisis care interventions to build on the success joint health, social care and Police training that has taken place around the use of section 136.
- 2.10 Following advice given by the Health and Well Being Board a request has been made by Shropshire CCG to meet with the Probation Service to ensure that they have been sighted on the concordat and can work collaboratively with the group and inform the developments